



Fascia  
Graphics  
LIMITED



## Press Release

### ISO REPORT DEMONSTRATES CONTINUOUS IMPROVEMENT CULTURE

Market leading membrane keypad manufacturer recognised for its continuous improvement in shop floor operations...

Fascia Graphics, the market leader for the production of membrane keypads in the printed graphics industry has again received positive feedback from ISO 9001:2000 auditors for its Quality Management Systems ("QMS"). The Chippenham based company was praised for its investment in a new purpose built factory and state of the art equipment, and the development of comprehensive training systems such as Q Pulse and NVQ.

Towards the end of 2006 and after five years with ISO 9001:2000 status, Fascia Graphics embarked on a long term investment program to train its staff for a national qualification in Business Improvement Techniques. The N/SVQ Level 2 in Business-Improvement Techniques has subsequently helped to improve personal career development and business performance across the company.

Pete Coombe, Lead Auditor, AJA, who carried out the recent audit, commented: "By operating from one building, Fascia Graphics has structured its operations in a way to ensure there is a logical flow. The company's expansion has been carried out in a structured way, ensuring that there is sufficient training resources to meet potential increases in work, and training systems such as Q Pulse and NVQ are proving successful in improving quality and speed of delivery at all levels."

Paul Bennett, Managing Director of Fascia Graphics commented: "Fascia Graphics has always been highly regarded across the industry for its quality control and this recent report is further evidence of how our approach to raising standards at all levels are being embedded into our day to day activities."

More...

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ISO 9001:2000 is an international standard that gives requirements for an organisation's Quality Management Systems ("QMS"). These standards provide customers with the confidence that Fascia Graphics consistently provides goods and services that:

- Meet customer needs and expectations
- Comply with applicable regulations

Fascia Graphics' scope is 'The Design and Manufacture of Membrane Keypads, Graphic Overlays and Screenprint Labels'. As an ISO 9001:2000 approved manufacturer, monthly audits of the systems are carried out by fully trained auditors to ensure that the systems and personnel are working to the QA procedures set out in the ISO manual. Through the audits Fascia Graphics strive to continually improve their processes and training of their staff to ensure that all members of the team keep the high quality standards required.

-ENDS-

### Fascia Graphics

Established in 1994, Fascia Graphics Limited is a privately owned company based in Chippenham, Wiltshire. The company utilises the latest technologies and techniques for the manufacture of membrane keypads, overlays, labels and associated products to BS EN ISO 9001:2000 quality standards. The company works with leading players in the medical, fire and safety industry.

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